



RESIDENTIAL CARE

**YOUR HOME AT
OTWAY HEALTH**



ABOUT THIS SERVICE

All people eligible for aged care residency can consider Otway Health's Residential Care facility to call their future home. Our goal is to encourage you to be as independent as possible, for as long as possible, by providing you with a comfortable, independent living space, and round the clock care.

Accommodation, facilities and meals

There are two accommodation options to consider at Otway Health, and a member of our staff will be happy to show you around.

Accommodation

- Choose between a single room or a shared room with a private or shared ensuite*
- Electric height adjustable beds
- TV aerial available in room and televisions are also available
- Private telephone line can be installed and bedside telephones are also available
- Free wi-fi available
- Bring your own small furniture items, pictures, books, and ornaments

*Subject to availability.

Facilities

- Residents lounge with comfortable arm chairs, library, television, DVD player and stereo
- Kitchen access
- Dining room
- Outdoor area and garden complete with flowers, fruit trees, raised beds for vegetables, seating and a fish pond

Meals

- All meals, including morning and afternoon tea are provided and served in the dining room.

Activities

Residents can participate in our Activities Program based on Montessori principles. Our program is designed to engage residents in their interests and includes activities such as bus trips, lunch outings and sight seeing around the area, event celebrations and arts and crafts.

Residents will enjoy regular visits from our volunteers who provide musical entertainment, hand massages and good company.

Residents can also feel independent and a part of the community with access to the Community Centre, Apollo Bay Bowls Club and RSL Club, all within walking distance from our facility.

About our dedicated staff

All Otway Health staff and volunteers carry Police Checks and Working With Children Checks, and are required to work within Otway Health Occupational Health and Safety Guidelines and organisational polices and procedures. We offer:

- Qualified staff on duty 24 hours per day, 7 days per week
- Occupational Therapist and Physiotherapist available to all residents
- Residential Care overseen by General Practitioners and Nurse Practitioners
- Access to podiatrist, audiologist, dentist and vision services*

*Not included in our daily fees.

Fees

Fees apply for Otway Health Residential Care services, as explained below:

Basic Daily Care Fee

Covers care and daily living costs such as meals, power and laundry. This fee is set by the Australian Government and is indexed in-line with age pension rates. **The Basic Daily Care Fee is the same for everyone and is paid by everyone.** For current fees please contact *My Aged Care*.

Refund Accommodation Deposit (RAD) and/or Daily Accommodation Payment (DAP)

You may pay a RAD or a DAP or a combination of both, depending on your eligibility criteria.

Option 1 – RAD

This fee is based on the value of your room at Otway Health and acts like a bond which Otway Health holds and earns interest on during your stay. This bond is paid back to you if you leave Otway Health or is paid to your estate should you pass away. The Government will assess you to determine the maximum RAD amount you need to pay. The maximum amount Otway Health will charge is:

- \$350,000 Single Room
- \$300,000 Single Room/Shared Ensuite
- \$250,000 Shared Room

*Rooms are subject to availability.

Option 2 – DAP

If you are eligible to pay RAD but do not choose this option, you can opt to pay DAP instead which is a daily payment in lieu of the unpaid bond and in addition to the Basic Daily Care Fee. The Government will assess you based on your assets and income to determine your eligibility for DAP.

Option 3 – Combination of RAD and DAP

Depending on your eligibility, you may choose to pay a combination of both RAD and DAP to suit your personal financial situation.

How to apply

1. You will need to register with *My Aged Care* to determine your eligibility for this service. *My Aged Care* is a Federal Government website and phone line that helps you to find information and access subsidised services that may be available to you.
To register with My Aged Care:
Phone: 1800 200 422
Website: www.myagedcare.com.au
2. After your assessment you will receive a letter detailing the services you are eligible for and approved to receive.
3. If you wish to have your fees and charges subsidised by the Australian Government you will also need to complete an *Assets and Income Assessment Test* via Centrelink or the Department of Veterans Affairs.

For more information and to access the appropriate forms:

Phone: 1800 227 475

Website: www.humanservices.gov.au

4. Contact Otway Health Customer Service to arrange an appointment to visit our facility. Our friendly staff will be happy to show you around. Please bring your eligibility documents with you, as well as your current ACAS if you have one.

About Otway Health

Otway Health is located in Apollo Bay – a small coastal town in the southwest region of Victoria, nestled among the serene Otway Ranges and the spectacular Great Ocean Road.

We provide a wide range of health and community services to the 2,815 residents that live in our catchment area – stretching from Lavers Hill to Wye River, and during peak periods of tourism we service over 20,000 clients.

We are block funded as a Multi Purpose Service (MPS) with funding arrangements consisting of Commonwealth and State Aged Care, as well as Victorian Department of Health and Human Services funding.

Through our Board, Otway Health is accountable to the Commonwealth Government and the Victorian State Government for the efficiency and integrity of operations and the quality of services provided. At a local level, these funding arrangements facilitate a greater degree of flexibility to an MPS, allowing a range of services that respond to the needs of our community.

Our vision

To achieve a healthy, safe and secure community.

Our mission

To enable people in our region to optimise their wellbeing through providing access to health and community services.

Contact us

Customer Service Hours: Monday – Thursday
9.00am – 5.00pm
Friday
9.00am – 4.00pm
Phone: (03) 5237 8500
Email: otwayhealth@swarh.vic.gov.au
Website: www.otwayhealth.org.au
Mail/Location: PO Box 84
75 McLachlan Street
Apollo Bay VIC 3233



Interpreter services available.



Last updated: 20/11/2017